



Burlington **hydro** inc.

**stayingcurrent**



Published: Winter 2019

## ELECTRICITY SAFETY: LESSONS FOR LIFE

ONLY 19 % OF ONTARIANS FEEL THEY KNOW ENOUGH ABOUT POWERLINES TO KEEP SAFE

### DID YOU KNOW? Amp Up On Your Electricity and Powerline Safety Knowledge

- **DOWNED POWERLINES:** Always assume all downed powerlines are energized and potentially lethal. Anything that comes into contact with a downed powerline, including the surrounding ground and tree limbs, could be energized. Stay back the length of a school bus – 10 metres or 33 feet and call 1-877-310-4937 to report it.
- **POWERLINES ON YOUR CAR:** If a powerline falls on your vehicle, CALL 9-1-1 immediately. Stay where you are until help arrives and power is disconnected.
- **WORKING NEAR POWERLINES:** Before you start any work in the yard make sure you know where the powerlines are and stay a minimum of 3 meters away with ladders and tools. Carry ladders horizontally and always check before extending or moving your ladder. Even wooden ladders can conduct electricity.

- **CALL BEFORE YOU DIG:** Anytime you dig on your property – from planting a tree to building a deck – contact ‘Ontario One Call’. Never assume you know the location or depth of a powerline. Always get this free locate service before you dig. IT’S THE LAW: [ontarioonecall.ca](http://ontarioonecall.ca) or 1-800-400-2255.
- **PAD-MOUNTED GREEN TRANSFORMERS:** It’s dangerous to tamper with green pad-mounted transformer boxes. Teach your children never to play on or near them. Do not plant within 3 metres of the front or 1.5 metres of its back and sides.
- **FLOODING:** Stay away from flooded areas. Assume flooded basements and all submersed areas could be electrified. Call 1-877-310-4937 to have the power disconnected.
- **OUR CREWS AT WORK:** Please drive with caution when approaching or passing Burlington Hydro crews. They often make repairs during inclement weather when driving conditions can be at their worse.

## 7 Actions for 7 Powerline Dangers



*Animated Safety Videos Watch and share our ‘Lucky the Squirrel’ video series. It’s high on impact and takes only minutes to watch.*

Visit [Burlingtonhydro.com/safety-videos](http://Burlingtonhydro.com/safety-videos)

## What actions does Burlington Hydro take first in a power outage?

Extreme weather events put every community at risk for power outages. At Burlington Hydro, storm response efforts are coordinated with these priorities in mind:

1. Assess and prioritize all outages on a case-by-case basis ensuring foremost that customers are safe and informed Restore power first to hospitals, emergency services and critical infrastructure
2. Repair damage to main feeders and substations which service large numbers of customers Collaborate with the City and all emergency response organizations when and where required
3. Restore power to the entire community as quickly and as safely as possible

## What are the best ways to stay informed during outages?



### Outage Maps

*Features one-click access from our home page*

Access our web-based Outage Map from your smart phone, tablet or PC and see current outages on an interactive map of Burlington. Simply click on the hard helmet image or 'search your address', and you'll get real-time outage information – how many customers are affected and the estimated time of restoration (ETR).

### Follow us on Twitter

We tweet during extreme weather events and major outages. Watch for our helpful power restoration updates. Follow us on Twitter @burlingtonhydro.

### Copyright

© 2022 Burlington Hydro Inc. 1340 Brant Street, Burlington, Ontario L7R 3Z7

LEARN MORE about Outage Safety

[Burlingtonhydro.com/outageportal](https://www.burlingtonhydro.com/outageportal)

[Burlingtonhydro.com/YourSafety](https://www.burlingtonhydro.com/YourSafety)

### Copyright

© 2022 Burlington Hydro Inc. 1340 Brant Street, Burlington, Ontario L7R 3Z7